

# Shop & Save

... the one stop shop where savings really do add up.

# How To Maximise Your Savings

Shop & Save gives you lots of different ways to save money on everyday shopping and big one-off purchases.

The range of offers are either online or in-store and provide a discount or earn you cashback at the point of purchase. Offers earning cashback are credited to your Shop & Save cashback account.

Shop & Save can save you over £700 a year while donating £140 to The Fire Fighters Charity. This guide explains how you can make the most out of those savings for both yours and the Charity's benefit.

Guide	Offer Type	Туре
Reloadable Retail Cards	Cashback	In-store
Discounted Retail Vouchers	Discount	In-store
Online Cashback	Cashback	Online
Voucher Codes and Phone Offers	Discount	Online
Shop & Save Membership Card	Discount	In-store
Print & Save Vouchers	Discount	In-store

## **Retailers and Savings include:**



## **Reloadable Cards**

Reloadable Cards provide a smart way of earning cashback at over 60 UK high-street stores and supermarkets.



Cashback ranges from 3% to 15% dependent upon the retailer. To take advantage of the savings you need to order cards for the retailers you use. Once received use your Shop & Save account to activate the cards. Then load money to them and earn instant cashback, credited to your cashback account. Cards can be used for one-off purchases like holidays or reused time and time again for your supermarket shop.

#### How to use Reloadable Retail Cards



- 1. Choose Your Cards Look through the list of discounts and choose the ones you will use most often to maximise your savings
- 2. Order Your Card Click on "Order Cards" from the "Reloadable Card" tab and select the cards you want.
- **3. Activate Your Card** When you receive your cards by post click on "Reloadable Card" and choose "My Cards" enter the card number.
- 4. Load Your Card In the "Reloadable Cards" tab, select "My Cards" then click on the load icon beside the card you want to load and enter the amount you want to load to it. The cashback percentage is immediately paid into your cashback account.
- 5. Go Shopping Pay for your shopping with your card



#### **Top Tips**

Cards are free, but there is a £1.99 charge for postage and packaging - make the most of this by ordering up to 5 cards at a time.

You can order multiple cards for the same retailer - great if you have kids at university!

Use our standing order facility to set up regular payments to one or several cards.

Card load times vary by retailer and can take up to 72 hours for the credit to be available for spending, so make sure you load them in plenty of time for your shopping trip.

There is a 50p processing fee per load transaction to cover bank charges and fraud checking, so load as much as you can afford and on as many cards as you can at the same time.

## Save every time you shop!

## **Discounted Retail Vouchers**

Shop & Save offers you over 60 major brand high street retail vouchers which can be purchased from your Shop & Save account at a discount!



Select the vouchers you want to purchase, make a payment at the discounted price and we will send you the vouchers in the post - simple!

## How to use Discounted Retail Vouchers



- 1. Select A Category Click on the "Voucher" tab from the main menu and select a category.
- 2. Order Your Discounted Vouchers Enter how much you want to buy in the "Enter Value" box and then pay at the discounted price.
- 3. Receive Your Order Your vouchers will then be sent to you by post.
- 4. Go Shopping! Use your vouchers to pay for your shopping in store.



## **Top Tips**

The minimum voucher order value is  $\pounds 10$  so please enter the amount required in denominations of  $\pounds 10$ 

Postage is applied to your order, so make sure you order all the vouchers you want in one order.

You can add many voucher types from different retailers to your basket before paying for them.

Brands include...

WHSmith







# **Voucher Codes or Phone Offers**

We've collected hundreds of Voucher Codes and Phone Offers which offer a discount at the point of sale.

Select the retailer offer from your account and make a note of the discount code. Follow the link to the retailer's website or phone the number provided and either quote the code or enter it in to the promotional box when paying. The discount will then be applied to your bill.

#### How to use Voucher Codes and Phone Offers



- 1. Go To 'Discounts'- Click on discounts tab on the main menu.
- Choose A Category Click a category to display all the offers available in that category
- 3. Select A Discount Click on any offer that has the



symbol.

4. Go Shopping! – Click on your chosen offer and note the code then use this to get your discount either online or by phone..



#### **Top Tips**

You can search Voucher Codes or Phone offers by selecting the "Online" and "Phone" filters at the top of the page.

You can use the search box at the top left of the page to search for specific online retailers.

#### Brands include...









## Save every time you shop!

## **Online Cashback**

We've collected hundreds of cashback partners who give you a great range of cashback offers that really let you get something back for shopping online.

Online cashback works this way: follow the link from the Shop & Save website, then buy something from our online retail partner. We receive cashback from the retail partner, which is then credited to your cashback account.

#### How to use Online Cashback



- 1. Go To 'Discounts' Click on discounts tab on the main menu.
- Choose A Category Select a category which will display all the offers available in that category
- 3. Select A Discount Click on any offer that has the K symbol
- 4. Go Shopping! Click on your chosen offer you will be redirected to the retailer's site then shop as normal.



#### **Top Tips**

You can search cashback-only offers by clicking on the cashback filter at the top of the page.

You can use the search box at the top left of the page to search for specific online retailers. Unlike reloadable cards where the cashback is instant, retailers take longer to credit cashback to your Account. You will see the transaction as "pending" in your cashback statement within five days, but it can take up to 12 weeks to clear, so please be patient.

#### Brands include...

www.firefighterscharity.org.uk/shopandsave

Boden SONY Rac



# **Local Discounts**

Your Shop & Save membership card provides discounts at over 4,500 businesses across the UK.



To get the discount simply present your card when paying your bill. Discounts are available on taxis, restaurants, bars, nightclubs, shops, health, hair and beauty, gyms and more. To find out where you can use your card use our interactive map on the Local Discounts page of the Shop & Save website.

## Please note that the card cannot be used as a point of sale discount for major supermarkets such as Asda, Sainsbury's and Morrisons.

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Follow the simple steps below to find deals in your local area.



## Top Tips

Select a greater search area to display more offers near you

## Save every time you shop!

## **Print & Save Vouchers**

Print & Save vouchers are an easy method to get some great high street and leisure deals.

From the "Print & Save" tab you will be presented with a range of offers including 2 for 1 dining and discounted leisure activities. Simply select the voucher and follow the instructions. You can then print the voucher out and take it to the merchant to redeem your offer.

## How to use Discounted Retail Vouchers



- 1. Click On 'Print & Save' Click on the "Print and Save" tab and select an offer
- 2. Select An Offer Click on the offer and follow the instructions
- 3. Print The Voucher Print out the voucher
- 4. Go Shopping! Present the voucher to get your discount when paying your bill



#### **Top Tips**

You can use Print & Save vouchers time and time again

You can print out as many vouchers as you want

# Help & Support

If you need additional help then you can contact us using the details provided below:

Email: csdept@theshoppingclub.co.uk

#### Call: 0845 675 9997

Lines are open Monday to Friday 8:30am -5:30pm except bank holidays. The cost of calls to 0845 numbers may vary so please check with your provider for exact charges. Write: The Fire Fighters Shop & Save C/O People Value Ltd PO Box 56 Wheatley Oxford OX33 1WT



